

September 21st Agenda

9:45:	Check-in, Coffee
10:00 am	CALL TO ORDER, INTRODUCTIONS, SAFETY MOMENT – Safety Council Member – BRIAN MILLIS
10:15 – 10:45 am	WCB UPDATE
10:45 – 11:00 am	COFFEE BREAK
11:00 am – 12:00 pm	HUMAN ERROR, and the concept of controls and error proofing in the light that errors are ever-present – Guest Speaker Dr. Matt Hallowell
12:00 – 12:30 PM	LUNCH BREAK
12:30 – 1:00 pm	PARTNERSHIPS UPDATE & AMHSA AUDITING
1:00 – 1:30 pm	AMHSA UPDATE New AMHSA Forums, Training, Projects, Member Data Analytics, RUSA/AMHSA Conference
1:30 – 3:00 pm	MEMBER ROUNDTABLE Incidents, Innovations, Audits, Claims, Trends, etc. Request for Information: Trends and Statistics Tracking
3:00 pm	Next Meeting & Adjournment

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In Memoriam

It is with a heavy heart that we share the tragic loss of Terri Filipski, who passed away on Sunday, August 29, 2021.

Her contagious smile, kind heart, and unflinching support of coworkers and colleagues will be missed.

In lieu of flowers, the family asks that you consider a donation to a cancer prevention charity.



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AMHSA Updates

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COVID-19 Update

- In light of the recent rise in COVID-19 cases and new restrictions from the Government of Alberta, AMHSA will be temporarily suspending our cancellation policy for in-person training
- Where possible, we are replacing in-person classroom courses with online instructor-led training. These live webinars can be attended by individuals or groups and an internet connection is required.
- Contact us at 1-800-267-9764 for details

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Staff Updates

- A big welcome to Alex Munro, who recently joined us as a Learning and Design Specialist. Welcome Alex!
- We also wish a very happy retirement to Sharon Young, Director of Learning Management. We thank Sharon for her incredible work as both a leader in the field of OHS and a valued mentor to AMHSA staff. Happy retirement Sharon!

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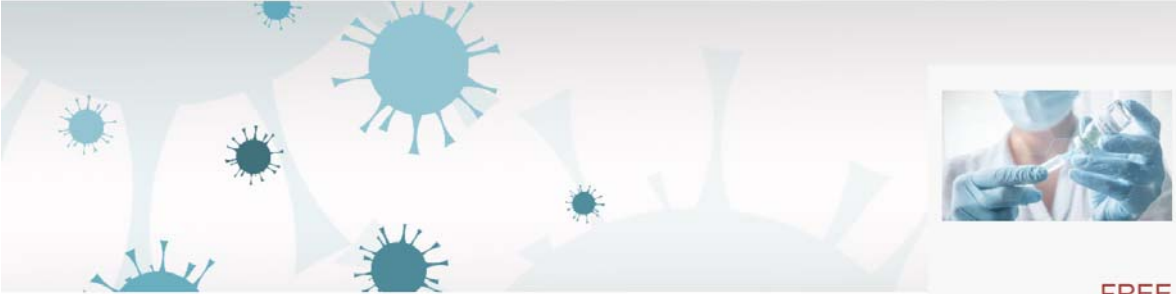


Lawn Maintenance Safety
Program - AMHSA



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The screenshot shows a product listing for 'Infection Prevention and Control (IPAC): Basic Awareness Training'. The background features stylized blue virus icons. On the right, there is a small image of a person in a lab coat and mask handling a vial. Below the image, the text 'Infection Prevention and Control (IPAC): Basic Awareness Training' is displayed. To the right of the title, the word 'FREE' is written in red, and below it is a 'Buy Now' button with a shopping cart icon. A quantity selector shows the number '1'.

Infection Prevention and Control (IPAC): Basic Awareness Training

FREE

Buy Now

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AMHSA Forums – Project Overview

- The main goal of the Forum Project is to create a valuable, user friendly, and informative resource for municipal safety professionals
- The Safety Advisor Email List is easy to use and filled with great information, but its also lacking in some helpful features, such as searching, tagging, and customized notification levels
- This project includes requesting feedback, developing the forums, increasing awareness, and creating additional value-added content

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AMHSA Forums – What We’ve Done so Far

- Researched and tested several formats and platforms
- Developed a draft privacy policy, terms of service, and use guidelines
- Created an initial beta forum for demo and feedback
- Run several demos and Q&A sessions for our members
 - Visit amhsa.net/forum to watch a recording of the presentation

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The screenshot displays the AMHSA forum interface. At the top, there is a navigation bar with the AMHSA logo, a search icon, and a user profile icon. Below the navigation bar, there are tabs for 'all categories', 'all tags', and 'Categories'. The 'Categories' tab is selected, showing a list of categories and their respective topic counts. The categories listed are 'Safety Advisors' (10 topics) and 'How to' (2 topics). Below the categories, there is a list of posts. The posts are sorted by 'Latest' and include the following information: a post icon (A or S), the post title, the number of replies, the date, and the post content. The posts listed are:

Category	Topics	Latest
Safety Advisors The Safety Advisor Discussion Group was created as a place for municipal safety advisors, OHS professionals, and other AMHSA members to connect, share experiences, ask questions, and share knowledge. We ask that all members stay on topic, be respectful, and follow posted guidelines.	10	
How to Information and tutorials for using the AMHSA Health and Safety Forums. Includes usage guides, frequently asked questions, and general information.	2	
		A Forum Terms of Service & Privacy Policy How to violence, hazard, guidelines, amhsa, audit 2 May 28
		S Occupational Disease Procedure Safety Advisors SA-List, disease, Work-Refusal, HR, investigations 1 May 21
		S Sharing of Information Safety Advisors SA-List, hazard, communication, Field-Worker, hazards 1 May 21
		S Earbuds and Field Workers Safety Advisors SA-List, Field-Worker, Field-Workers, PPE 1 May 21
		A Basic Terms How to guidelines, amhsa 1 May 21

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AMHSA Forums – Next Steps

- We will be contacting SA eList members to ask for permission to post their list content (questions, responses, documents)
- We will be reaching out to members who have indicated an interest in testing the beta forum and providing feedback
- We'll make any updates or changes to the forum, use guides, and policies based on user feedback
- Forum launch is planned for later this fall!

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Contact Us

- Have further comments or questions?
- Interested in user testing?
- Want to be a forum ambassador?
 - Introduce to staff/coworkers
 - Be active on forums
 - Get others involved
- Are you interested in a 1:1 forum review & guide?
- Email: Rick (RickN@amhsa.net)



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Psychological Health & Safety Program

- **New dates have been scheduled!**

- PHS 101: January 18-19 + January 25-26
- PHS 102: February 15-16
- PHS 103: March 22-23
- PHS 104: April 19-20
- PHS 105: May 17-18
- PHS 106: June 21-22



- **We've heard your feedback:**

- 1-day classes have been changed to 2 consecutive mornings from 8:30-11:30 am
- 2-day classes are now 4 mornings over 2 weeks, also 8:30-11:30 am

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Psychological Health IMPACT Group

Optimize your employee experience through an impactful psychological health and safety program

A journey designed for...

Municipalities at any level of readiness, interested in building, promoting, or enhancing psychological health and safety in their workplace

Start your journey to a
municipal workplace
psychological H&S program

Psychological Health IMPACT GROUP
For training, benchmarking and peer networking, visit www.amhsa.net/impact/

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Data Analytics Project

- Earlier this year, AMHSA contracted with EHS Analytics for a review and analysis of WCB Iron Key data (claims and metrics), OHS compliance and PSI reports, and AMHSA training and COR data
- All data was sanitized to remove identifying information, leaving only WCB industry codes

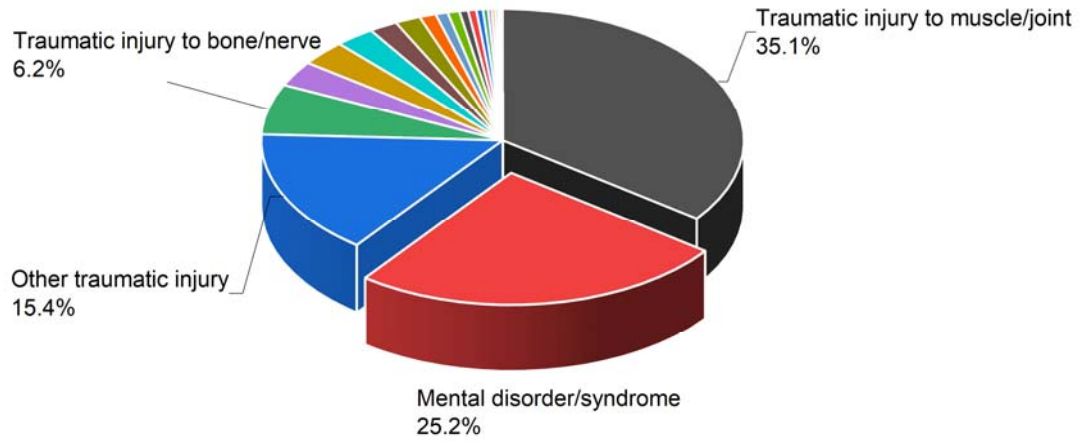
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Major Findings (Claim Data)

- “Traumatic injury to muscle/joint” is the most frequent claim type and also the costliest
- The second costliest claim type is “mental disorder/syndrome”
- Transit staff and emergency response personnel submit the highest number of claims, while dispatchers submit claims with both the highest average cost *and* severity

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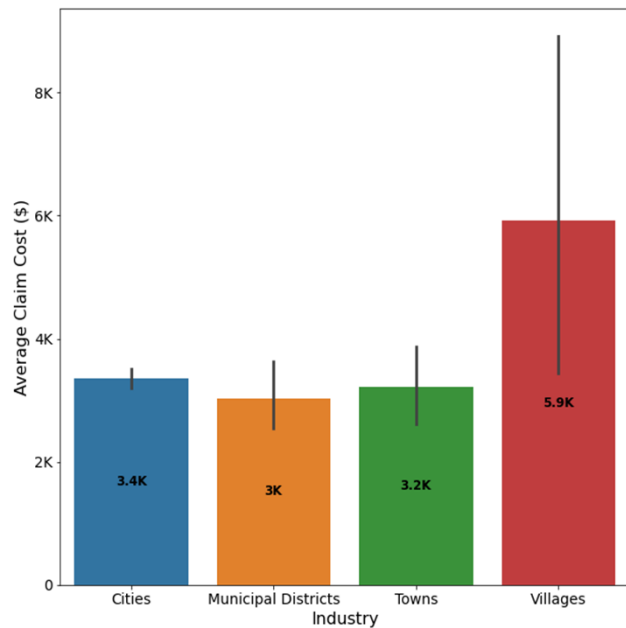
Total Claim Cost by Nature of Accident



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Average Claim Cost by Industry

- The highest average age and lowest years of experience of injured workers were found in villages. This resulted in the highest average claim cost and severity in the claims submitted by villages



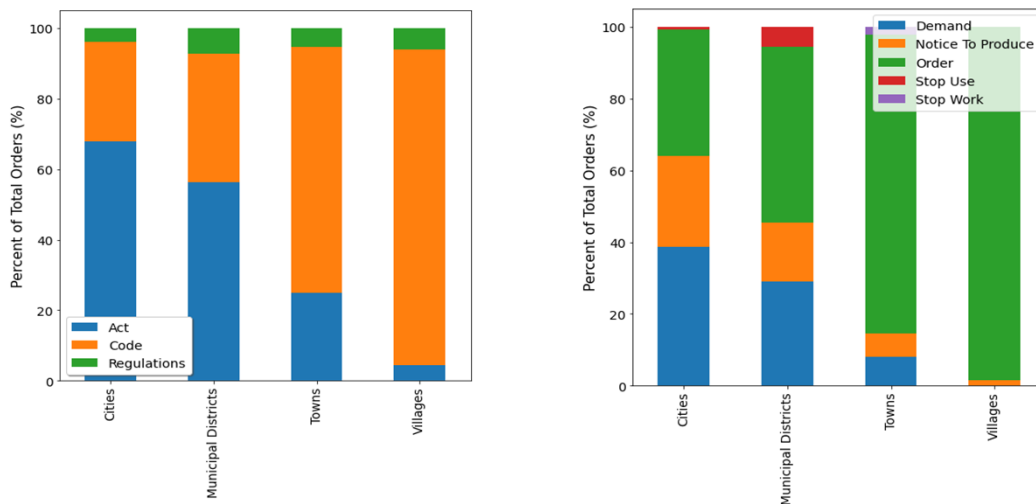
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Major Findings (OHS Compliance Data)

- As the size of the municipality decreases, there is:
 - An increase in number of OHS orders per employee
 - An increase in orders relating to Code violations vs. Act
 - An increase in order severity
- Most orders related to the Code (15.5% of all orders) were submitted for **violence and harassment**
- Cities tend to receive orders relating to practices, procedures, and training, while villages mainly received orders relating to plans and assessments

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Major Findings (OHS Compliance Data)



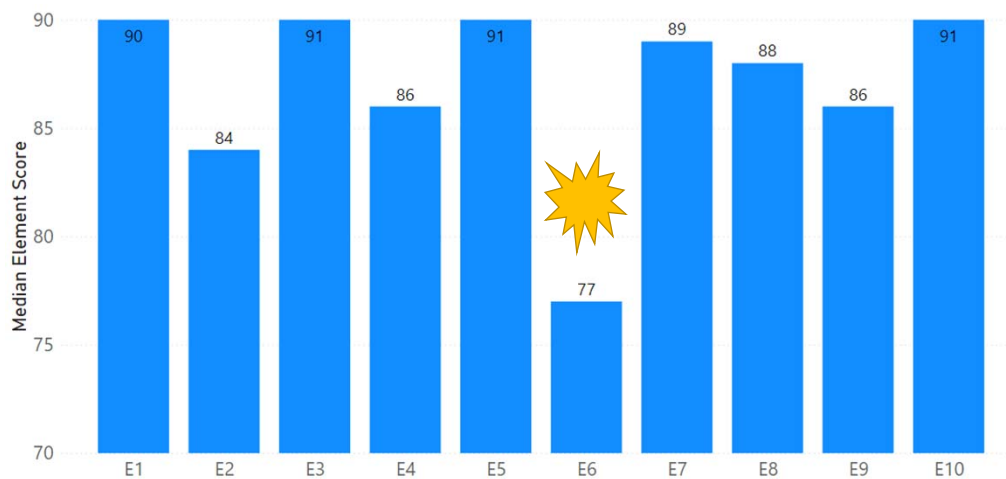
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Major Findings (COR Data)

- Internal audit scores are comparable to external, suggesting that internal audits are effective at improving safety performance
- Cities score 5-6% lower than towns and villages on their audits
- Element 6: Other Parties is consistently the lowest scoring element

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Major Findings (COR Data)



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Major Findings (Training Data)

- Training has shown continuous revenue growth from 2014-2021, with a shift from in-class to online
- This shift was gradual until 2020 when the pandemic caused a major shift to online options
- Leadership Safety is the largest contributor to online training

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Retirement of Maryann Sagan – Town of Devon



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Information Sharing Roundtable - *AMHSA Members*



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Adjournment

2022

Joint NASC / SASC – Tuesday April 5th, 2022

Joint NASC / SASC – Tuesday September 20, 2022

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