



Guest Speakers

George Wright – Executive Director
Tom Kurian – Employer Advisor
Kathleen Ruelling – Worker Advisor

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Advisor Office 101: Understanding who we are and what we do

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Who are we?

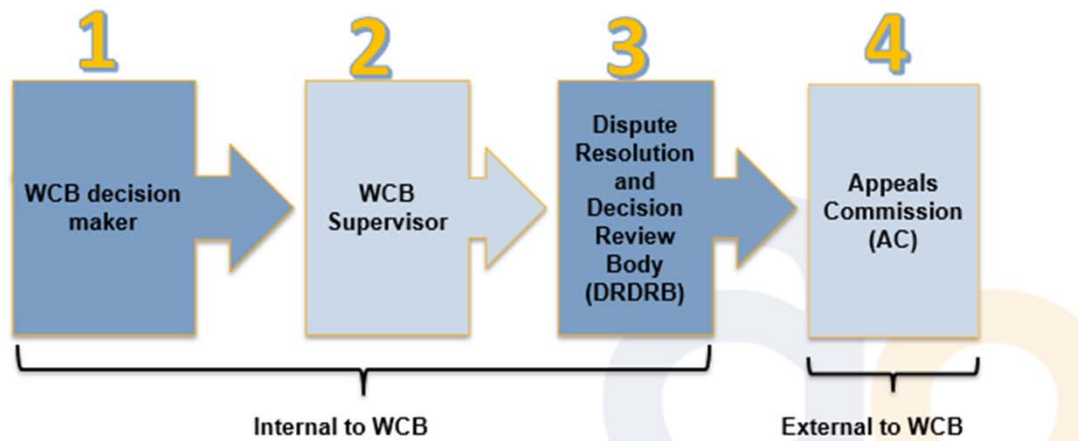


- Established in April 2021
- Independent from the WCB
- Extensive knowledge & experience with WCB

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WCB appeals process



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What can we offer you?

- Independence
- Expertise in WCB matters
- Free service

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Who can use our services



Any employer or injured worker (and their dependants) who requires assistance with their WCB account or claims related issues

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Ways we can help

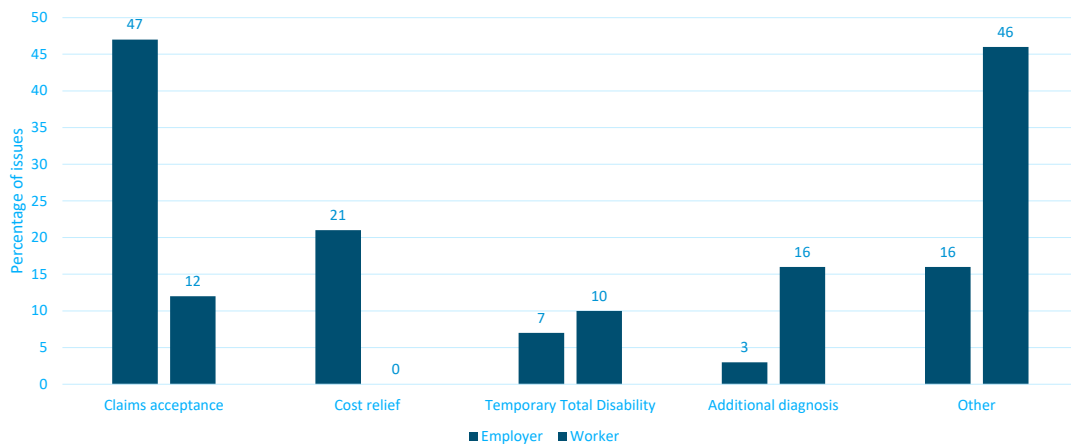


- Support and advice
- Education
- Representation

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Most common issues of appeal



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Claim acceptance

This means WCB has denied the worker's claim as non-compensable (not work related) and has denied payment of benefits.

WCB Policy 02-01 Part 1 states:

"To be considered compensable, an accident must meet two conditions: it must arise out of and occur in the course of employment.

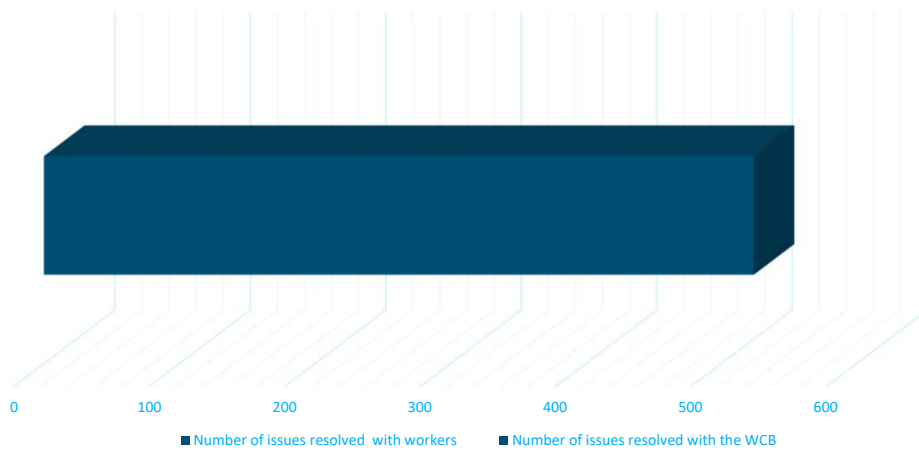
An accident occurs in the course of employment when it happens at a time and place consistent with the obligations and expectations of employment"

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Additional advantage of using Worker Branch

Early resolution of issues



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Cost relief

This means an amount of money paid out by WCB for a particular claim does not count against employer account.

WCB Policy 05-02 Part 1 states:

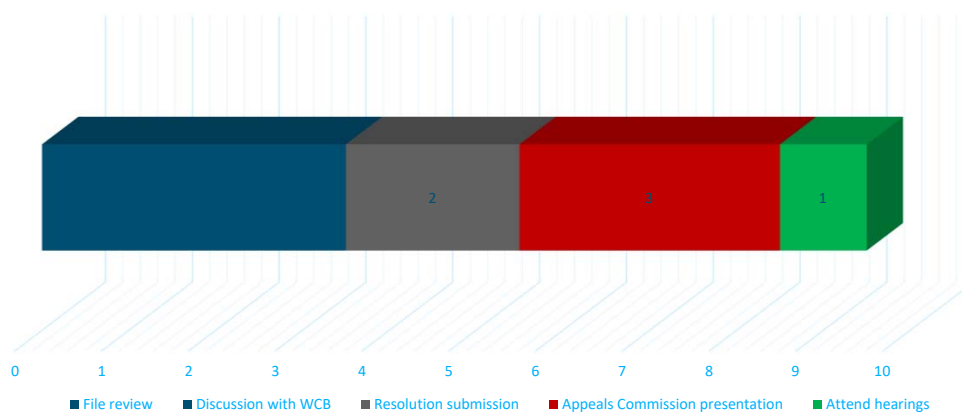
“Claim costs arising from a compensable accident or occupational disease are normally charged to the accident employer’s experience account. There are however, exceptional circumstances when WCB may relieve the employer of all or part of the claim costs.”

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Economic advantage of using Employer Branch

Savings in days of effort



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What our clients say

"Thank you so much for helping me resolve the issue with WCB. It's been very long, difficult year. I believe if it wasn't for your help with this matter it may never have had a conclusion. I always believed that there will be a justice, and now I'm a believer."

-Injured worker

"I don't know what we would have done without our advisor. It was our first WCB appeal and we were very overwhelmed with what to do. Our advisor had so much knowledge and expertise to share. We are very appreciative of the assistance and will continue to use this service."

-President of an oilfield servicing company

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do ADVISOR
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The image is a blue graphic with a white curved top edge. It features the logo for the do ADVISOR OFFICE, which includes the lowercase letters 'do' in a large, white, sans-serif font, followed by 'ADVISOR OFFICE' in a smaller, white, sans-serif font. Below this, in a very small white font, is the text 'FOR ALBERTA WORKERS' COMPENSATION'. The word 'Questions?' is written in a large, white, sans-serif font in the center. At the bottom, the phrase 'Independent experts. Free of charge.' is written in a smaller, white, sans-serif font, with 'Free of charge.' in a slightly larger and bolder font. The background of the graphic is a solid blue color with some faint, overlapping circular patterns.

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