



Joint Meeting of NASC & SASC









Agenda

9:45 - 10:00	Check-in, virtual coffee
10:00 - 10:15	Call to order, virtual housekeeping, introductions
10:15 - 10:30	Discussion topic: Substance Use/Abuse Issues -City of St. Albert
10:30 - 10:45	AMHSA Auditing – Shannon Thomas
10:45 - 11:00	Coffee Break
11:00 - 11:15	WCB Update - Kim Bartch
11:15 - 11:30	University of New Brunswick OHS Tuition Giveaway - Katya Ziad Abbasi
11:30 - 11:45	Aquatics H&S Awareness Campaign – Rob Rosete
11:45 - 12:30	AMHSA Update Craig Hrynchuk
12:30 - 1:00	Lunch Break
1:00-1:10	Partnerships Update - Amy MacDougall
1:10 - 2:30	Member Roundtable - incidents, innovations, audits, claims, trends, etc.
2:30 - 2:45	Next Meeting & Adjournment

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Group Discussion Topic









SUBSTANCE USE/ABUSE ISSUES

Denise Isbister - City of St. Albert

• Policy or directive outlining support for employees facing substance use/abuse issues?

Share?

• Cover costs towards substance use treatment?

Parameters?

- "Last chance" agreements? "Firm choice" agreements?
- Return to work and testing?







AMHSA Auditing Update





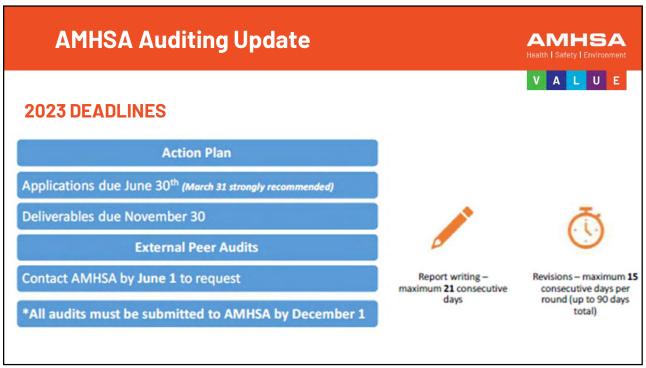


PIR REFUNDS 2022

May 2023 WCB

113 Employers Estimated \$5M to municipal sector

Thank you to our participants!



AMHSA Auditing Update

V A L U E

CONSULTANT AUDITORS LIST

Updated March 2023:
• Designations (as submitted)
• Location
• Travel Availability
• Sortable

Consultant Auditors | AMHSA × +

← → C a amhsa.net/cor-auditing/consultant-auditors/

Company

First Name

Last Name

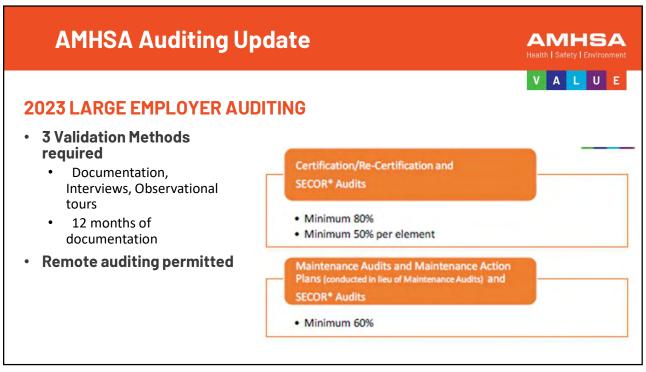
Designations

Email Address

Rusiness Phone

Location

Travel To



AMHSA Auditing Update AMHSA V A L U E Amhsa.net/cor-auditing/audit-tools/resources/ **COR & Auditing Audit News Audit Tools and Resources** About PIR & COR Audit tools and resources: **Audit Tools &** Auditor Updates Resources • Audit Registration Form Audits & Municipal Submission Reminders **Council Information** • Auditor Resources (templates, interviews, etc.) **Consultant Auditors** - updated ISO 45001 Training

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Upcoming Training









Health and Safety Management Systems

September 12-13

Health and Safety Auditing

September 26-27

Audit Refresher

September 19

Carla@amhsa.net to register!



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AMHSA Auditing Update









SMALL EMPLOYER COR (SECOR) CHANGES

- Content modernized and aligned with the regular COR instrument
 - 10 elements vs 8
 - Scoring vs yes/no
 - Options for self-assessments or external audits
- Data gathering: to be completed within 15 days
- Submission of completed assessment/audit: within 21 days of the last day of data gathering activities
- Annual submission deadline: December 1

AMHSA Auditing Update





SMALL EMPLOYER COR (SECOR) CHANGES

ANNUAL EVALUATIONS:

- **Self Assessments (internal)** not scored, include notes, submit documentation to support; or
- External Audits scored, includes interviews, proper justification notes, audit report.

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AMHSA Auditing Update





SMALL EMPLOYER COR (SECOR) CHANGES

Audit Tool

Available on AMHSA website:

https://www.amhsa.net/cor-auditing/audit-tools-resources/

COR AUDIT
(LARGE EMPLOYERS)

SECOR AUDIT
(10 OR FEWER EMPLOYEES ONLY)

Auditors must complete and submit a registration form before beginning their audit. If you are conducting an audit using the Excel Audit Tool, AMHSA will provide the tool after your registration has been received. Alternative audit tool: AuditSoft

2023 SECOR Audit Tool

AMHSA Auditing Update





SMALL EMPLOYER COR (SECOR) CHANGES

SECOR Refresher Training:

- ½ day, virtual
- Thursday, May 25

Mandatory before initial SECOR Certification and every three years after



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AMHSA Auditing Update





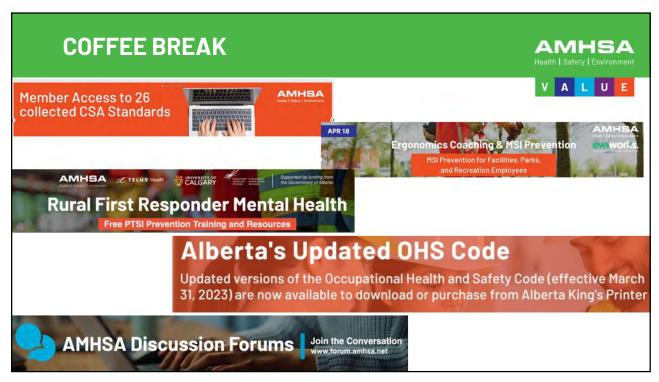


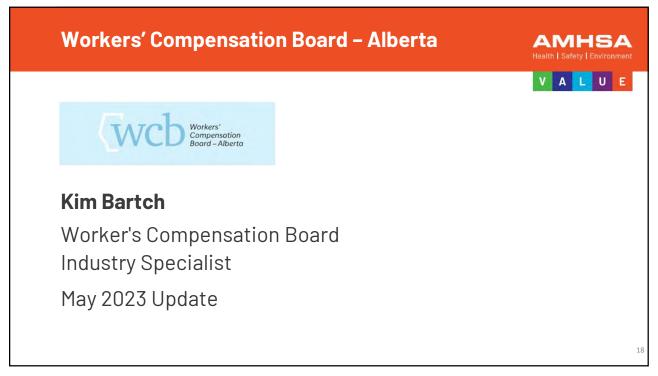




Questions or need support while auditing?

- ✓ audits@amhsa.net
- ✓ <u>Shannon@amhsa.net</u> 780 691 6449
- √ <u>Jessica@amhsa.net</u> 780 965 4601





WCB Update March 2023

Fit-for-work dashboard seminar

The new fit-for-work dashboard is now available to employers. This new tool provides you with the information you need to collaborate and confirm modified work opportunities. Employers with myWCB Claims Administrator role access can view the dashboard right from myWCB.

- a. Go to www.wcb.ab.ca and log on with your UserID and password
- b. Go to the My Claims and Costs tab and click on the Request Claim and Premium Reports link
- c. Select Fit for Work

We have added new dates to our schedule in 2023 for this 45-minute seminar to help employers familiarize themselves with the dashboard's features and functions (8:30 a.m. or 1:00 p.m. start).

- May 18
- June 6

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Update to employer mobile app release 2.3

With this release, employers can Update account details – Under the new "Your directory" section and adjust coverage – In the new "Coverage" section. More information available here.

Help someone start a new career

WCB's Training-on-the-Job (TOJ) program is designed to help people who are no longer able to go back to their regular job and employer. The worker develops skills and gains work experience, and we support employers with wage subsidy, training costs and accident protection.

Email TOJ@wcb.ab.ca or call 1-866-498-4694 to learn how to get started with a TOJ.

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Worksight

Worksight is our digital newsletter that provides Alberta employers with timely information about workers' compensation topics and support available for injured workers. Worksight is published monthly and emailed directly to all employers with a WCB account. View the latest edition here.

To receive your monthly copy by email, please subscribe to Worksight.



Further Questions for Industry Support?

Employers north of Red Deer

Sanjeev Bhagrath, 780-498-4748, sanjeev.bhagrath@wcb.ab.ca

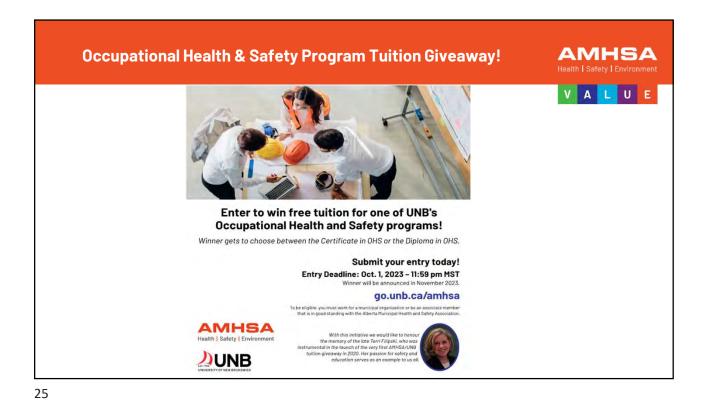
Wild Fire Exposures: Smoke

Employers in Red Deer and Southern Alberta

Kim Bartch, 403-517-6181, kim.bartch@wcb.ab.ca



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Certificate in Occupational Health & Safety (COHS)





Equipped with practical process skills, graduates are better able to assess risk and practice loss management along with the knowledge and skills to build and implement a safety management plan

- · An entry-level OHS certificate program
- Created for OHS practitioners with or without formal credentials
- · Includes:
 - 11 courses
 - 42 hours of study per course
 - 10 weeks to complete each course
 - 70% pass rate



COHS continued





- 100% online
- 2-year part-time program (flexible for working adults work/life balance)
- · Nationally and internationally recognized (INSHPO)
- No academic prerequisites required
- No textbooks
- CRST®/CRSP® Preparation
 - BCRSP education requirement
 - 113 competencies
- · Can register anytime and begin within hours



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Diploma in Occupational Health & Safety (DOHS)





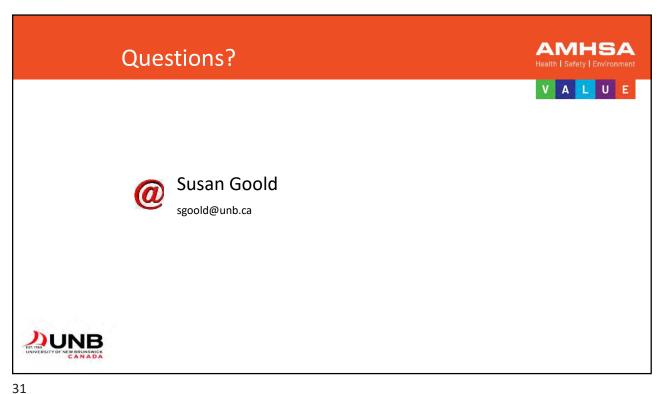
- Equipped with a broader understanding of managerial and technical skills, graduates are more adept OHS leaders and gain a better understanding of how to communicate with senior leadership
- A management-level OHS program
- Created for emerging managers or managers with no formal management and/or OHS education (great for those requiring CMPs)
- Post COHS/CRSP®/CHSC
- Includes:
 - 10 courses 4 core management, 6 electives (emerging issues)
 - 46 hours of study per course
 - 13 weeks to complete each course
 - 70% pass rate

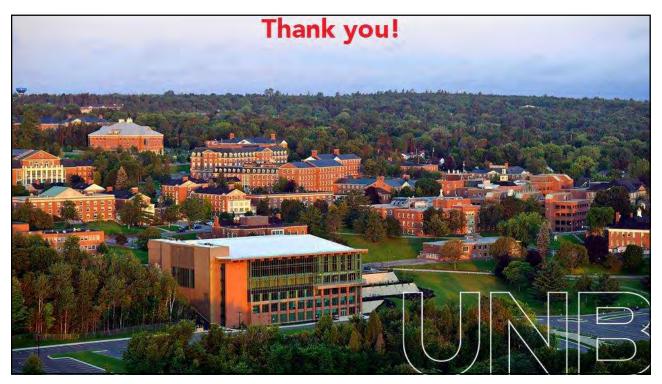


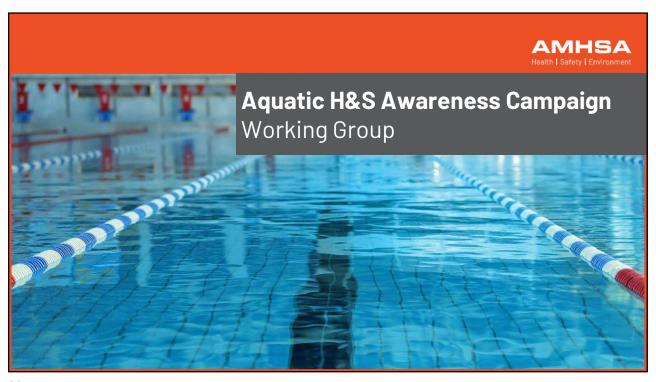
DOHS continued • 100% online • 2-year part-time program (flexible for working adults – work/life balance) • Nationally and internationally recognized (INSHPO) • Prerequisites required • No textbooks • Management - safety leadership • CRSP® Preparation • BCRSP Factor 1 requirement • 113 competencies • CRSP® maintenance points

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Aquatic H&S Awareness Campaign









Background

<u>Incident</u>

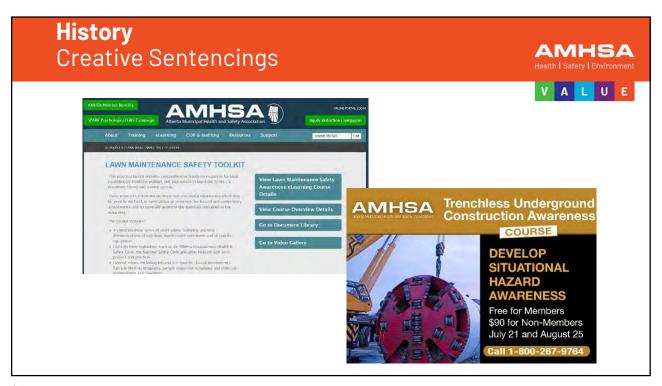
Lifeguard seriously injured - Fell into an empty pool basin

Creative Sentence

Aquatic Health & Safety Awareness Campaign













AMHSA Updates





Highlights

- First Responder Mental Health Grants
- WCB Cognitive-Psychosocial Job Demands Analysis Pilot
- Municipal Compliance Snapshot
- CAN/ULC-s801-14 Awareness Training
- CSA Association Partnerships
- Lawn Maintenance Safety Program
- Temporary Traffic Accommodation Training
- SPARK
- Aquatic H&S Awareness Campaign

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The Working Mind First Responder (TWMFR) - 2021/2022





What's Included?

- FREE 7-hour virtual training (including booster sessions)
- Formerly known as Road to Mental Readiness (R2MR)
- Customized Alberta Post Traumatic Stress Injury (PTSI) content
- Telus Health Espri App
- Examines effects of mental health problems and mental illness in the workplace
- · Helps identify indicators of declining and poor mental health in themselves and others
- Introduces the Mental Health Continuum Model
- Reviews rights and responsibilities
- Provides strategies to maintain good mental health



The Working Mind First Responder





CURRENT OFFERINGS

- May 23, 2023
- July 26, 2023
- August 29, 2023

To register or host your own session,

email Shannon@amhsa.net

See https://ruralfirstresponder.ca/

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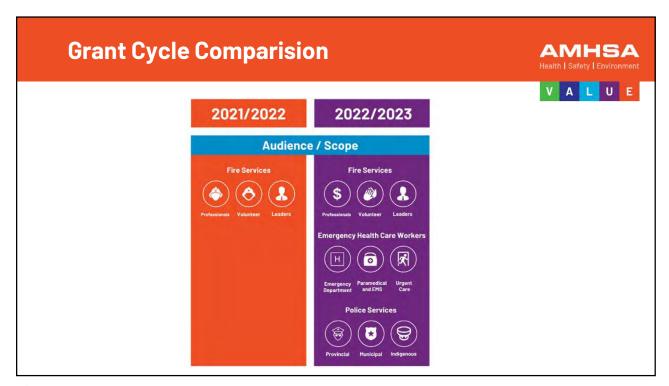
2022-2023 SPHIFR Grant Program

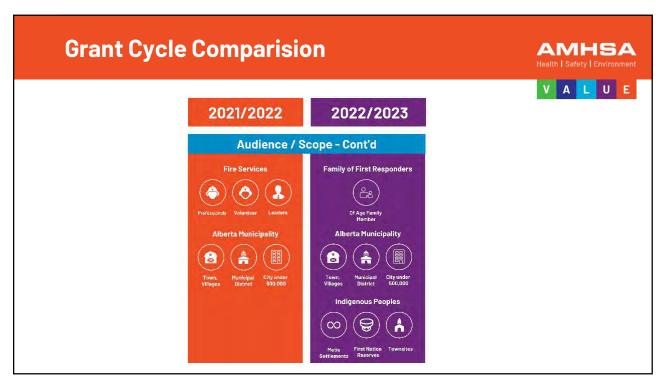


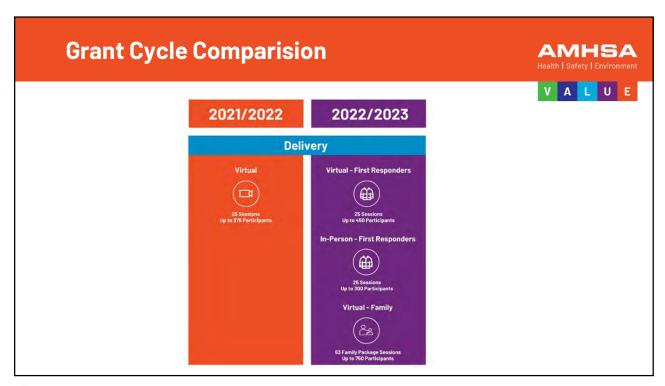


The GoA has advised AMHSA that our Stream 1 (Services) application has been approved for 2022 Supporting Psychological Health in First Responders (SPHIFR) grant program.

- Supports first responders living with or at risk of post-traumatic stress injuries (PTSI)
- PTSI is a non-clinical term encompassing a range of mental health injuries, including some operational stress injuries (OSI), clinically diagnosed PTSD, anxiety & depression.







Impacts -Minimum staffing levels (first responders)

Cognitive-Psychosocial JDA





Psychological Injury Working Group (PIWG)

The WCB-Alberta / Industry Task Force (ITF) Association have worked together to establish a pilot of a new Cognitive-Psychosocial Job Demands Analysis (JDA).

- For ITF members only, but extended to municipalities through AMHSA
- New psychological injury claims only:
 - *On a case by case basis, the claim owner may also reach out on other active claims where a Cognitive-Psychosocial JDA could be helpful in the RTW process.
 - ✓ Complete fillable PDF and submit it with claim or to the claim owner.
 - \checkmark Please direct any claim specific questions to the WCB Adjudicator.

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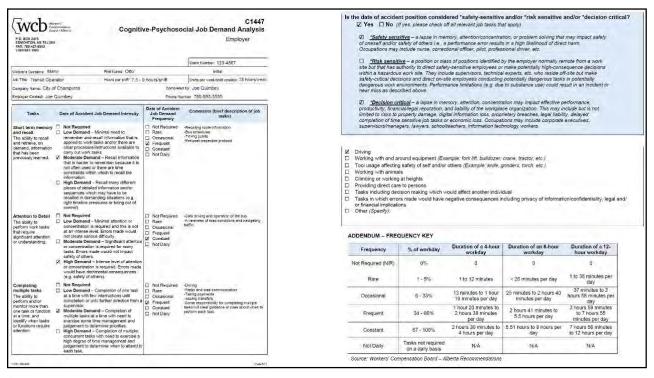
Cognitive-Psychosocial JDA





Resources

- Cognitive-Psychosocial JDA Fillable PDF
- Cognitive-Psychosocial JDA Sample PDF



Cognitive-Psychosocial JDA





Feedback

Because this is a pilot WCB would like feedback on the process or the form itself.

- Is this form useful?
- Is there information you would like to see added?
- Wording that is not clear, areas where additional explanation would be helpful?
- Other tools that you would find useful for assessing cognitive or psychosocial demands, etc.

Over the next few weeks, please send comments on the form/process to Shannon, and we will consolidate feedback to the PIWG for discussion at future meetings.

Feedback will be useful in determining future rollout to Alberta employers.

CAN/ULC-s801-14





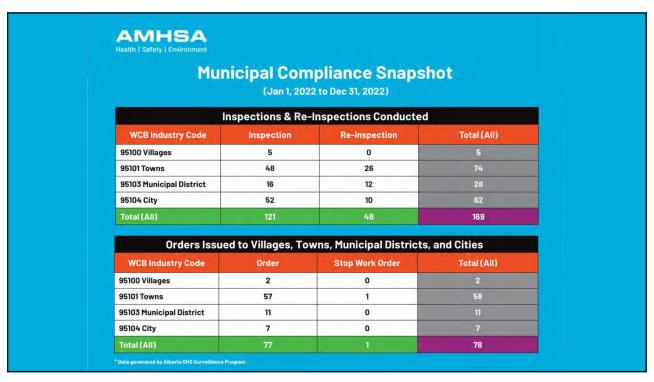
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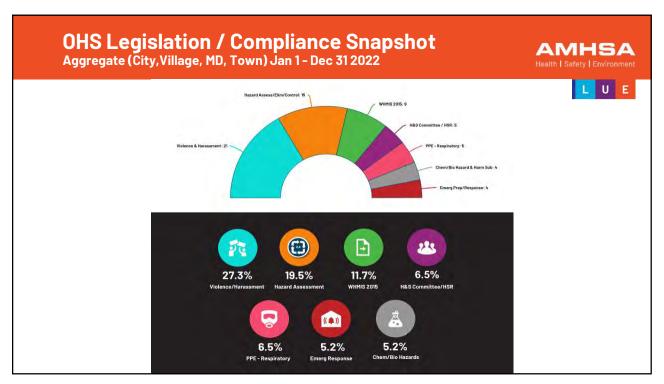
Standard on Electric Utility Workplace Electrical Safety for Generation, Transmission and Distribution in effect March 31, 2023.

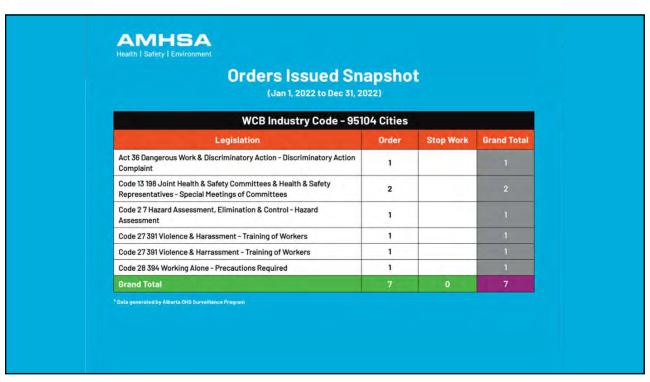
- Applies to the construction, operation, maintenance and replacement of
 electric utility systems that are used to generate, transform, transmit,
 distribute or deliver electrical power or energy to consumer services or their
 equivalent.
- Provides safety performance requirements for electric utilities, workers and employers involved in work on or near electric generation, transmission and distribution systems.

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ITF Association





Industry Custom Pricing (ICP)

- **Experience ratio** This is accident experience compared to other industry employers. This can be changed allowing more of your performance to be recognized.
- **Participation** Every employer in the experience rating program is given a participation rate. The larger an employer is (as measured by premiums), the larger their participation factor.

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ITF Association





Industry Custom Pricing (ICP)

- **Maximum discounts and surcharges** These can be increased from the standard 40% to 60%.
- Costs used to measure performance If an industry chooses to no longer have cost relief (used to pay for claims that involve the aggravation of injuries from pre-existing claims), the levy required to fund these costs is removed. The result? A decrease to your base industry rate and a more accurate assessment of performance within your industry.

Industry Custom Pricing (ICP)





WCB asked ITF for suggestions on options or alternative methods for voting.

Of particular interest was the way that non-responses to a poll are handled.

• The ITF proposed that ICP participation be for a fixed term and employers be re-polled in the last year of the term regarding continued participation.

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Industry Custom Pricing (ICP)

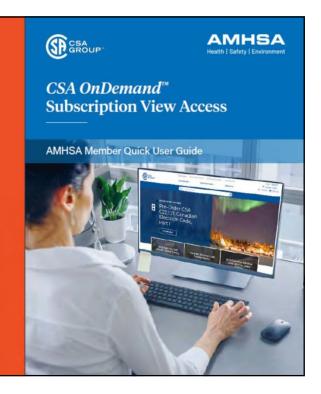




- ITF suggested a non-response should be considered a vote for not participating in ICP rather than a vote for the "status quo" as is currently the case.
- ITF also suggested a variety of administrative and communication changes to help ensure employers have sufficient and accurate information upon which to base their response to a poll.







OnDemand Access to CSA Standards





AMHSA is partnering with the <u>Canadian</u>
<u>Standards Association (CSA)</u> to provide
municipal members with no-cost access to
a collection of 26 CSA standards (CSA
OnDemand Program) and discounts for CSA
training and resources (CSA Association
Program).

Members can also upgrade their access to the CSA standards collection at a reduced cost with discounts provided through AMHSA.

OnDemand Access to CSA Standards





- 26 standards + any updates to those 26 standards (access is read-only - no printing or downloads)
- AMHSA's access code will be valid for 1 year from program launch (a new code will be provided in 2024)
- Our code is good for 100 admin memberships (1 use per municipality)

Each admin account can assign up to 10 user accounts with access to the standards

- 1 admin (with access) + 9 users (with access)
- 1 admin (no access) + 10 users (with access)

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CSA Association Discounts





- A no cost partnership that allows AMHSA to offer discounts for CSA training, resources, and supplementary materials
- These discount codes have unlimited uses and can be provided to any member or nonmember.

Product	Discount	Coupon Code
Online Course	25%	AMHSAWT25
Public/Virtual Course	15%	AMHSASE15
Handbook	20%	AMHSAHB20
Virtual/In-Person Onsite	15%	AMHSAS015

OnDemand Access to CSA Standards - Guides





• CSA OnDemand Subscription View Access Guide - setting up your account, adding users, viewing the standards



· CSA OnDemand Enhanced Subscription Access Guide - information on adding more than 10 users, increasing subscription



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Contacts









- · More information on access, discount codes, initial access, basic account assistance:
 - · Contact AMHSA by phone or email
 - 587-952-2268
 - · safety@amhsa.net

- · Technical assistance, account changes, website issues, changing account access:
 - o sales@csagroup.org Website chat function 1-800-463-6727 Mon-Fri, 8;00 am - 5:30 pm EST
 - o CSA Coordinator, Sophia Jaffer Sophia.jaffer@csagroup.org 514-428-2441

Lawn Maintenance Safety Program (LMSP)









Program Includes:

- Comprehensive 7 hours instructor-led course (with practical demonstration)
- Lawn Maintenance Safety awareness eLearning Course (free)
- All-inclusive online Toolkit (free to anyone)
- Instructional videos
- Document library including:
 - legislation, forms & reference materials for supervisors
- Levick family PSA video
- Titanich family PSA video



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What is Spark?

- A program for municipal government members to support psychologically safe workplaces.
- Provides participants with access to a community of learning, strategic coaching, and tools.
- SPARK incorporates the feedback from 2020-2022 participants of the PHS Impact group to reflect the changing operational needs of member

<u>Spark</u> was designed to meet your municipality's needs



How can Spark help?

- Foster a community of learning and sharing of best practices.
- Better understand cultural priorities and gaps within staff experience.
- Bridge silos; align and refine departmental priorities and strategies.
- Provide leader-focused and individual-focused insights towards creating a collaboratively curious culture
- Gain access to resources and practices for challenges that municipalities are facing.



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Spark: Supporting Psychologically Safe Spaces

Spark was designed to meet your municipality's needs

Connect	Community	Cultivate	Cultural
For individual leaders who	For municipalities that are	In addition to being a part of	This level provides
are seeking more	seeking more connection	a strong network of learning	municipalities with the
connections with	with professionals from	and knowledge exchange,	opportunity to assess their
professional peers from	other municipalities. This will	this version of the program	current culture and
other municipalities. This will	help build a strong network	is for those who want to	environment using the
help build a strong network	of learning and provide an	focus on training and	Listening Tour. Additionally,
of learning and provide an	opportunity to exchange	development for their	there is access to a strong
opportunity to exchange	ideas and best practices,	leaders and individuals.	learning community,
ideas and best practices.	share tools, create strategic		including training and
	alignment and build		development for leaders
	awareness.		and individuals.





Pacific Coast University - Disability Training





In partnership with the <u>Pacific Coast University for Workplace Health Sciences</u>, AMHSA is offering learning events related to disability management and successful return to work.

These courses emphasize the skills and knowledge required to return to work individuals who have incurred injuries or illnesses and provide an introduction to the competencies that are required to introduce and administer disability management programs.

PROFESSIONAL DEVELOPMENT

These learning events apply towards the <u>Disability Management Practitioner certificate program</u> offered by PCU.

The Chartered Professionals in Human Resources of Alberta (CPHR Alberta) have identified that these courses have been Pre-Approved for CPD Hours through <u>CPHR Alberta</u>.

Each course has been endorsed by the <u>Canadian Society of Professionals in Disability Management (CSPDM)</u> for continuing education credit (CEC) hours for the professional designations of:

- Certified Disability Management Professional (CDMP) and
- •Certified Return to Work Coordinator (CRTWC)

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Disability Training - Upcoming Training







Pre-Approved for CPD Hours

Date: Tuesday, October 17, 2023 Time: 9:00 a.m. - 3:30 p.m. (MT) Cost: \$250

CLICK TO REGISTER





Roundtable Municipality: Date: Date Municipality **MEMBER REPORT** Contact: Phone: Phone **FORM** Reporting Period: Reporting Period LTC in Period: LTC in Period LT Frequency: LT Frequency LT Severity: LT Severity WCB Rate: WCB Rate · Significant incidents • Trends **Potential changes:** • Projects/initiatives Innovations **Leading Indicators** • Other Other?



Next Meeting

Date: December 5, 2023 Format: Survey – separate, together, in-person, virtual, hybrid...

H&S Moment: City of Lethbridge, Encampment Concept

Host:





