



When an injury happens at work, we're here to help every step of the way.

## **Sanjeev Bhagrath**

Worker's Compensation Board  
Industry Specialist  
December 2023 Update



# WCB Update November 2023

## Employer mobile app 3.2 release

Builds on the return-to-work focus from previous releases while offering new features around claims, personal coverage (PC) and added security. The latest update:

- o Allows employers to view a physical ability status for injured workers with active time loss claims.
- o Offers access for up to five most recent open claims to users with a claim administrator role.
- o Delivers PC notifications to employers with PC status changes due to past due premiums, with the ability to make a payment through the app.
- o Provides an updated security feature resulting in users being directed to a new login screen.



# myWCB employer portal 2.0 release

Introduces two new self-serve tools that can help employers identify opportunities to improve their premiums. The latest update:

- Introduces the premium simulator so employers can see how their performance impacts the premiums they pay, and how they compare to the industry average.
- Allows employers to compare their performance to industry with the help of key performance indicators which includes:
  - Performance impact on premiums – Shows how an employer’s current rate and premium are or could be impacted by specific discounts and surcharges.
  - Industry discount and surcharge distribution – Shows the discount or surcharge position of the employer and the distribution of other employers in their industry.



## Fit-for-work dashboard Seminar

This 45-minute seminar will help you familiarize yourself with the dashboard's features and functions (8:30 a.m. or 1 p.m. start)

The fit-for-work dashboard provides you with the information you need to collaborate and confirm modified work opportunities.

Employers with myWCB Clams Administrator role access can view the dashboard right from myWCB.

- a. Go to [www.wcb.ab.ca](http://www.wcb.ab.ca) and log on with your UserID and password.
- b. Go to the **My Claims and Costs** tab and click on the **Request Claim and Premium Reports** link.
- c. Select **Fit for Work**.



## Seminars and workshops

A schedule for the remainder of the year is available online. [Register](#) for a date and time that works for you.

- Employer information seminar
- Return to work (modified work) seminar
- Fit-for-work dashboard seminar
- Training on the job information session
- Action planning seminar
- Appeals system seminar
- Psychological injuries in the workplace



## Help someone start a new career

WCB's [training-on-the-job \(TOJ\) program](#) is designed to help people who are no longer able to go back to their regular job and employer. The worker develops skills and gains work experience, and we support employers with wage subsidy, training costs and accident protection.

Email [TOJ@wcb.ab.ca](mailto:TOJ@wcb.ab.ca) or call 1-866-498-4694 to learn how to get started with a TOJ.

See Seminars and Workshops to register for a 30-minute Training on the Job information session.



## Worksight

Worksight is our digital magazine that provides Alberta employers with timely information about workers' compensation topics and support available for injured workers. Worksight is published monthly and emailed directly to all employers with a WCB account. View the latest edition [here](#).

To receive your monthly copy, [subscribe](#) today!



## Further Questions for Industry Support?

Employers north of Red Deer

Sanjeev Bhagrath, 780-498-4748, [sanjeev.bhagrath@wcb.ab.ca](mailto:sanjeev.bhagrath@wcb.ab.ca)

Employers in Red Deer and Southern Alberta

Martinne Sykora, 403-517-6077, [martinne.sykora@wcb.ab.ca](mailto:martinne.sykora@wcb.ab.ca)







## Employer Fact Sheet

V A L U E

### **Working from a designated workspace (including home)**

Working from home, hybrid work, telecommuting and telework are all terms for work arrangements where a worker performs employment duties outside the employer's premises or a specific worksite. We call this working from a *designated workspace*.

Whether working from an employer's premises, a specific worksite or from a designated workspace, the foundational principle for adjudication remains the same: **Did the accident arise out of and occur in the course of employment?**